

CHANGES TO THE WAY SOME PATIENTS CURRENTLY ORDER MEDICATION

From 1st May 2016 Dumfries & Galloway Pharmacies (Chemists) will no longer be able to order your prescription medication on your behalf.

You or your carers/family should order your medication direct from the surgery. A member of our staff will be happy to help you arrange an alternative way of ordering your medicines

Why have these changes been made?

- Patients have informed us that they receive medication that they have not knowingly ordered or that they do not require
- NHS D & G have seen an increase in wasted medication and over ordering since managed repeat services have been in place
- We face considerable pressure on our resources so we must ensure we deliver care as efficiently as possible and avoid waste

Help us make best use of our limited funding for medication by

- Taking responsibility for ordering only what you need
- Avoiding stock piling medication